

Testimonials

“The session I attended was great - I definitely learned a lot about what I'm doing right and where I can make some positive changes. Your style made it interesting even if the material could get a little dry. Loved the personal anecdotes too. I really like that you have a ton of credibility and experience. You kept us laughing - and you **are** the Ron James of edutainment.”

-Karen Willsted

“Mr. Lannon is at the forefront of the energy business analysis discipline. He will no doubt shape the industry. I think you are a great presenter. You use realistic and easy to understand examples. You are clear in communication.”

-Tyler Durk, Telus

“It is important to feel like the instructor has the applicable ‘real world’ experience. Mr. Lannon had many excellent examples of these types of scenarios that helped the course material ‘sink in’. Richard has an engaging style that gets the group interacting and learning from one another as well as from the course material. He is very approachable and made everyone in the class feel valued and open to asking questions and giving feedback. Mr. Lannon is an excellent instructor and would be a benefit to any teaching situation.”

– Shelley Hill, Nexix Corp

“ I would like to take this opportunity to thank you for so enthusiastically teaching the program this week. You were able to maintain an extremely high level of energy throughout the five days of class, which I know is very difficult to do. The courses provided me a great deal of practical knowledge that I am excited to bring back to a consulting environment. I look forward to taking future courses with you.”

– Joseph Ng, Consultant

“ITSM Road Map Creation: I had the pleasure of working with Richard at two different accounts (Enbridge Corporation and Enmax Corporation). He is by far the best prepared facilitator and trainer I have ever worked with, and best of all, he made it fun!”

– Agnes Mckain, Vice-President/Sr. Consulting Partner, Improve I.T. Services Inc.

“I enjoyed the course and look forward to other courses that Richard would be teaching. His presentation style is very enjoyable and he is very inclusive and validating which are excellent attributes to role model as an instructor.”

– Burnco Rock Products

“Richard is an insightful speaker who can practically apply his past experience and skills in a simple yet dynamic format. This allows the recipient to associate with the topic of the session in a meaningful way.”

– Rob Langner, President, R&J International Consulting Ltd.



“It was good to be able to distinguish between leader and manager attributes. The group exercises were great as we all came up with great ideas.”

– **Nick Cassam, Director, Metafore, 2008**

“The Look Before You Leap program opened my eyes to a variety of resources and methods. The instructor’s style was relaxed and direct. The program was of good value. I am impressed with the content, presentation and effectiveness of the instructors coaching and teaching techniques.”

– **Entrepreneurs, MKS Learning Canada**

“Leadership Skills for the Technical Professional: Richard is a dynamic and engaging presenter. His grasp and enthusiasm are very apparent!”

– **Craig Forsberg, Senior Manager, Western Canada at Wipro Technologies**

